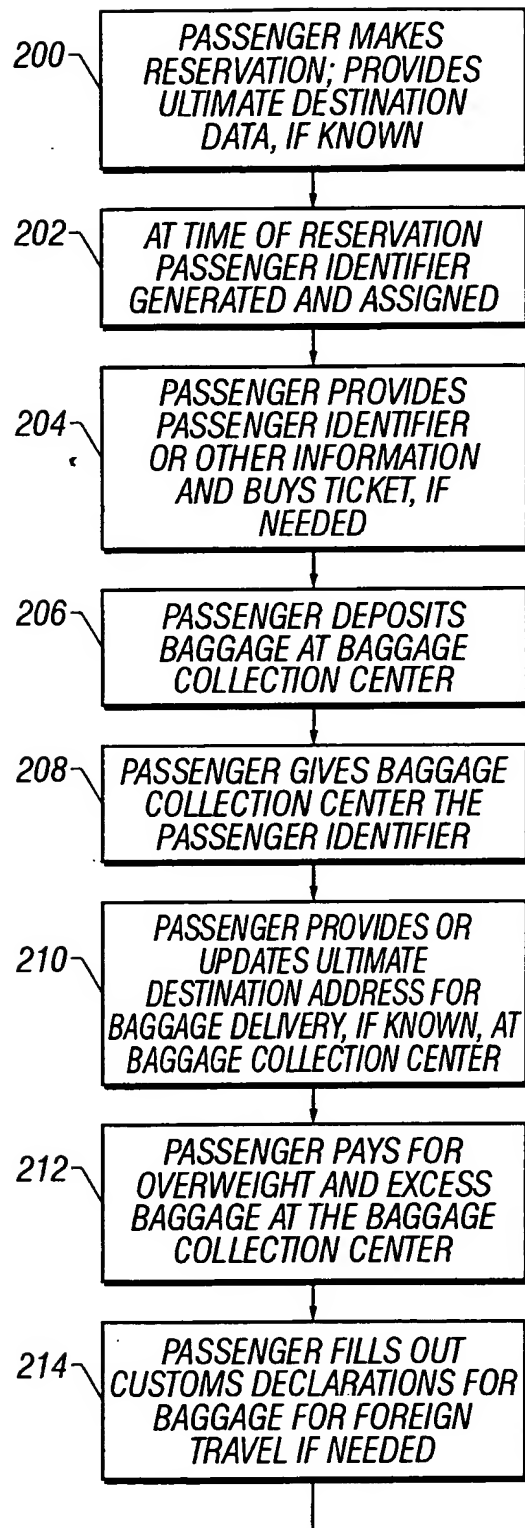


FIGURE 1



(A)

FIGURE 2A

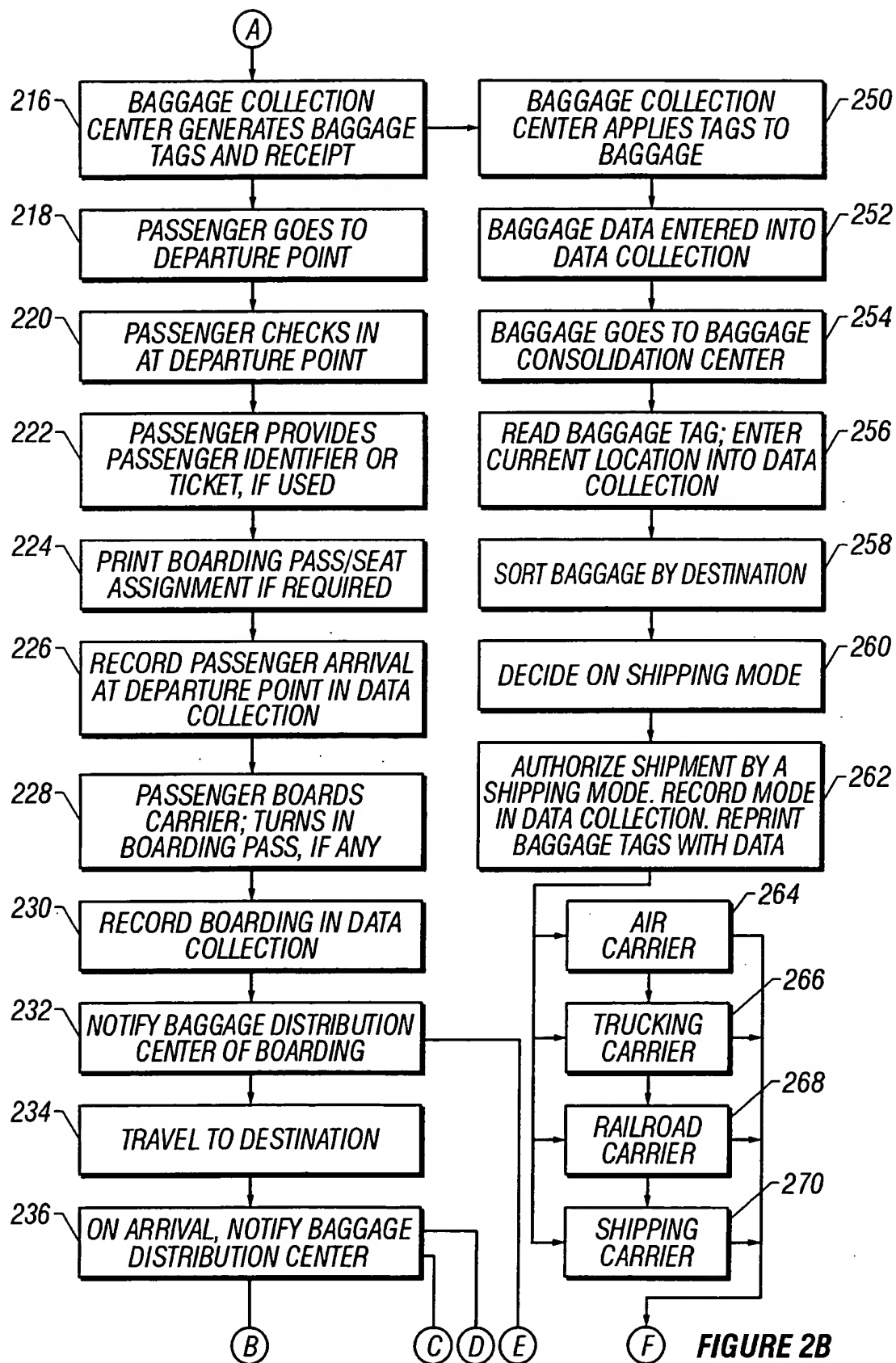


FIGURE 2B

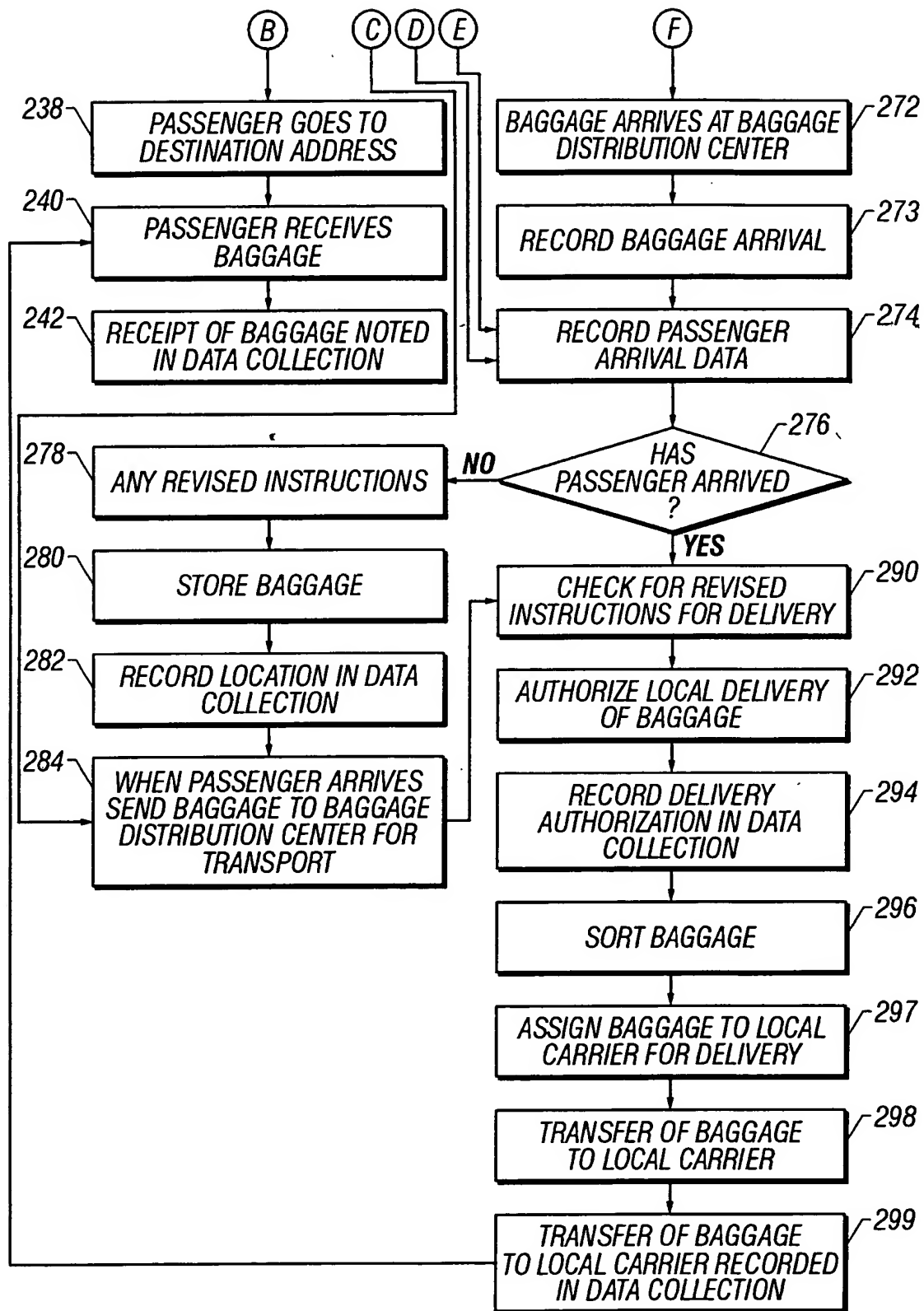


FIGURE 2C

BAGGAGE TRANSPORT DATABASE – PAGE 1

RECORD NO.:	432744058892384343283
PASSENGER IDENTIFIER:	7432490773912
NAME:	John Passenger
DEPARTURE STREET ADDRESS:	1000 Ocean Blvd., #2401
DEPARTURE CITY:	Long Beach
DEPARTURE STATE:	CA
DEPARTURE POSTAL CODE:	90251
DEPARTURE COUNTRY:	USA
DEPARTURE TELEPHONE:	310-555-1234
DESTINATION CITY:	Washington-Dulles
DEPARTURE DATE:	01-04-02
DEPARTURE TIME	8:45 AM:
TRANSPORT NO.:	UA51
DESTINATION HOME/HOTEL/OFFICE:	Washingtonian Hotel
DESTINATION STREET ADDRESS:	705 5th St. NW
DESTINATION CITY:	Washington
DESTINATION STATE:	D.C.
DESTINATION POSTAL CODE:	10456
DESTINATION COUNTRY:	USA
DESTINATION TELEPHONE:	202-555-1245
FARE:	\$1567.00
FARE BASIS:	Y
MODE OF PAYMENT:	VISA 80819484545809
BAGGAGE COLLECTED (YES/NO)?:	YES
BAGGAGE CLAIM CHECK NO.:	7432490773912.1
	7432490773912.2
	7432490773912.3
ENTER OVERWEIGHT AMOUNT:	105 lbs
ENTER OVERWEIGHT CHARGE:	\$134.00
ENTER EXCESS BAGGAGE AMOUNT:	1
ENTER EXCESS BAGGAGE CHARGE:	\$25.00
CUSTOMS DECLARATION COMPLETED:	N/A
CUSTOMS PAYMENTS:	N/A
PASSENGER CHECKED IN (YES/NO)?:	YES
PASSENGER ARRIVED (YES/NO)?:	YES
DELIVERY AUTHORIZED(YES/NO)?:	YES
BAGGAGE CARRIER	Washington Delivery Service
BAGGAGE RECEIVED/SIGNED FOR	YES

FIG. 3

BAGGAGE TRACE DATA - PAGE 2

CLM CHK NO.	LOCATION	DATE	TIME
7432490773912.1	Long Beach BCC-4732984	01/03/02	3:05PM
7432490773912.2	Long Beach BCC-4732984	01/03/02	3:05PM
7432490773912.3	Long Beach BCC-4732984	01/03/02	3:05PM
7432490773912.1	Los Angeles BConC-80N9840	01/03/02	7:21PM
7432490773912.2	Los Angeles BConC-80N9840	01/03/02	7:21PM
7432490773912.3	Los Angeles BConC-80N9840	01/03/02	7:21PM
7432490773912.1	Los Angeles Qck Bag Tms	01/03/02	10:15PM
7432490773912.2	Los Angeles Qck Bag Tms	01/03/02	10:15PM
7432490773912.3	Los Angeles Qck Bag Tms	01/03/02	10:15PM
7432490773912.1	Washington Qck Bag Tms	01/04/02	7:00AM
7432490773912.2	Washington Qck Bag Tms	01/04/02	7:00AM
7432490773912.3	Washington Qck Bag Tms	01/04/02	7:00AM
7432490773912.1	Washington BDC-XC438490	01/04/02	7:00AM
7432490773912.2	Washington BDC-XC438490	01/04/02	7:00AM
7432490773912.3	Washington BDC-XC438490	01/04/02	7:00AM
7432490773912	CHECK IN LOS ANGELES	01/04/02	8:00AM
7432490773912	BOARDED LOS ANGELES	01/04/02	8:45AM
7432490773912	ARRIVED WASHINGTON	01/04/02	4:45PM
7432490773912.1	RELEASED BDC	01/04/02	5:00PM
7432490773912.2	RELEASED BDC	01/04/02	5:00PM
7432490773912.3	RELEASED BDC	01/04/02	5:00PM
7432490773912.1	Washington Delivery Serv	01/04/02	5:15PM
7432490773912.2	Washington Delivery Serv	01/04/02	5:15PM
7432490773912.3	Washington Delivery Serv	01/04/02	5:15PM
7432490773912.1	John Passenger Washingtonian	01/04/02	7:15PM
7432490773912.2	John Passenger Washingtonian	01/04/02	7:15PM
7432490773912.3	John Passenger Washingtonian	01/04/02	7:15PM

TRACE CLOSED**FIG. 4**

BAGGAGE CLAIM CHECK

**APPLY TO BAGGAGE
FOR CARRIER USE ONLY**

Claim Check No.:	7432490773912.1
Bags for this check:	1
Bag Weight:	105 lbs.
Passenger Identifier:	7432490773912
Name:	John Passenger
Baggage Check-in:	LB-CA-BCC
Baggage Destination:	Wash-DC-BDC
Transport No.:	UA 51
Transport Date:	01-04-02
Departure Time:	8:45 AM
Bag Drop Off Date:	01-03-02
Drop Off Time:	3:05 PM

**BAGGAGE CLAIM CHECK
PASSENGER RECEIPT**

The carrier's liability for loss or damage is strictly limited by the conditions listed on the opposite side of this claim check.

Claim Check No.:	7432490773912.1
Bags for this check:	1
Bag Weight:	105 lbs.
Passenger Identifier:	7432490773912
Name:	John Passenger
Baggage Check-in:	LB-CA-BCC
Baggage Destination:	Wash-DC-BDC
Transport No.:	UA 51
Transport Date:	01-04-02
Departure Time:	8:45 AM
Bag Drop Off Date:	01-03-02
Drop Off Time:	3:05 PM

FIG. 5